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## General Manager's Message

### **Innovation and Collaboration**



**Alan Packard** *General Manager & CEO* 

As I reflect on my first year as General Manager for Jordan Valley Water Conservancy District (JVWCD), I am incredibly grateful to work with a talented team dedicated to providing essential high quality drinking water supplies to our customers, both existing and future. I am pleased to present our 2023 annual report, which highlights our reliable performance and remarkable progress achieved through innovative and collaborative efforts.

JVWCD remained steadfast in our commitment to provide clean and reliable water to our community with excellent customer service. Each year presents new water supply circumstances, and despite a banner snowpack supporting the 2023 water supply year, we worked to reinforce water conservation efforts throughout the valley, working with member agencies and other key stakeholders on sustainable water solutions. The community responded by continuing to reduce wasteful water use, following many of the lessons learned during the previous drought years.

A key highlight from 2023 was an update to our Mission, Vision, and Values statements along with the completion of a comprehensive new Strategic Plan. Coupling insightful direction from our board with expertise, passion, and dedication of employees across our organization, we developed the Strategic Plan to focus on specific improvement areas while leveraging and building upon our strengths. We will use the Plan as a roadmap to guide our major decisions and investments over the next decade.

On behalf of all JVWCD employees, I express our sincere appreciation for the opportunity to serve you by delivering quality every day.

Sincerely,

Alan Packard

General Manager & CEO

Karkark



### **Executive Leadership**



Jacob Young
Deputy General Manager
Business Analytics, Community
Engagement & Information Systems



**Shazelle Terry**Assistant General Manager
Operations & Maintenance

## Trustees



Corey L. Rushton
Chair



Karen D. Lang
Vice Chair



**John H. Taylor** *Finance Committee Chair* 



Barbara L. Townsend
Conservation
Committee Chair



**Zach Jacob** 



**Andy Pierucci** 



Dawn R. Ramsey



John B. Richardson



Mick M. Sudbury

## **Member Agencies**



#### City of Bluffdale

**Mark Reid** 

City Manager

Trustee Representative

**Andy Pierucci** 

#### **Draper City**

**David Dobbins** 

Administrative Director

Trustee Representative

John B. Richardson

#### **Granger-Hunter ID**

Jason Helm

General Manager

Trustee Representatives

Corey L. Rushton Karen D. Lang

#### **Herriman City**

Nathan Cherpeski

City Manager

Trustee Representative

**Andy Pierucci** 

#### **Hexcel Corporation**

Kristi Latteier

Finance Manager, SLC Fibers Hexcel

Trustee Representative

Mick M. Sudbury

#### Kearns ID

**Greg Anderson** 

General Manager

Trustee Representative

Mick M. Sudbury

#### Magna WD

**Clint Dilley** 

General Manager

Trustee Representative

Mick M. Sudbury

#### Midvale City

**Matt Dahl** 

City Manager

Trustee Representative

John B. Richardson

#### **Riverton City**

**Craig Giles** 

City Manager

Trustee Representative

**Andy Pierucci** 

#### City of South Jordan

**Dustin Lewis** 

City Manager

Trustee Representative

Dawn R. Ramsey

#### City of South Salt Lake

**Dennis Pay** 

City Engineer

Trustee Representative

Barbara L. Townsend

#### Taylorsville-Bennion ID

**Mark Chalk** 

General Manager

Trustee Representative

John H. Taylor

#### **Utah DFCM**

**Shawn Anderson** 

**Director of Facilities** 

Trustee Representative

John B. Richardson

#### WaterPro, Inc.

**Darrin Jensen-Peterson** 

General Manager

Trustee Representative

John B. Richardson

#### City of West Jordan

Korban Lee

**Chief Administrative Officer** 

Trustee Representative

**Zach Jacob** 

#### White City Water ID

**Paul Ashton** 

General Manager

Trustee Representative

Barbara L. Townsend

#### Willow Creek CC

**Alex Nicolaidis** 

General Manager

Trustee Representative **Barbara L. Townsend** 

Many thanks to our outgoing Trustees, Sherrie L. Ohrn and A. Reed Gibby. Their thoughtful leadership and guidance has been invaluable.

## **Executive Staff**



**Kurt Ashworth** *Human Resources* 



**Gordon Batt**Operations



**Jason Brown** *Information Systems* 



Brian Callister

Maintenance



Travis Christensen Engineering



**Kelly Good** *Community Engagement* 



Mindy Keeling
Executive Assistant



**Dave Martin** *Chief Financial Officer* 



**Brian McCleary** *Controller* 



Mark Stratford
General Counsel



**Shane Swensen** *Chief Engineer* 



**Lisa Wright** *Administrative Assistant* 

## **District Staff**



#### Accounting

Jackie Buhler Margaret Dea Tim Rainbolt

#### **Analytics**

Sam Mingo Clifton Smith Matthew Volmar

#### Communications

Kyle Allcott Teresa Atkinson Brianne Dela Cruz Preston Mitchell

#### Conservation

Christina Bennion
Natalie Boyack
Courtney Brown
Cory Collins
Mike Lorenc
Valerie Millette
Shaun Moser
Madeline Sueltz
Erik Wermel

#### **Customer Service**

Rebecca Bateman Cheyenne Davis Jeanette Perry Becca White

## Electronics & Instrumentation

Dustin Brusch Kyle Chapman Wayne Sims II Robert Squire Gage Stewart Iordan Tomsic

#### **Engineering**

Marcelo Anglade Ellisa Demetsky John Kahle David McLean Ben Perdue Todd Peterson Kevin Rubow Conor Tyson

#### **Human Resources**

Yvette Amparo Laina McGinty Aubrey Menon

#### Information Systems

Marshall Clark Lorrie Cowles Martin Feil David Gregory

#### Safety & Security

Jeff Betton Jeff King

#### Maintenance

Andy Adams
Gabel Allen
Spencer Anderson
Roberto Archuleta
Dave Beratto
Troy Black
Brad Boren
Jared Brace
Michael Brinton
Michael Brown
Thomas Christensen
Danny Claypool
Jeff Clegg
Brayden Cluff
Hayden Coziar

#### Maintenance (cont.)

Steve Crawford Allen Curtis Marcelo Del Rio Dillon Ellsberry Vai Eteaki Ryan Forsyth David Garcia Trov Garrett Shay Green Ayden Hamilton Dave Hyde Brendan Jarvinen Ryan Jeffs Brayden Jensen Lisa Kasteler Liam McEwan Braxton Myler Kasey Newbold Regan Nordgren Chase Pendleton Brad Perez Calin Perry Mike Rasmussen loe Reiser Matt Roberts Keenan Robertson Steve Schmidt **Hunter Sexton** Frank Smith Clint Thurgood Eppie Trujillo Troy Tucker Caleb Vincent

#### **Operations**

Mercedes Amavizca Spencer Barlow Nick Bourdos Casey Cannon Steve Blake Kim Castelan

### **District Staff (cont.)**

#### Operations (cont.)

Caleb Christensen
Terrance Cook
Ed Cracchiolo
Raymon Garcia
Stan Grundy
Steve Hansen
Otis Helmick
Jon Hilbert
Matt Hinckley
Alisha Kimmerle

Andrew Malmstrom

Paul Mattinson

Nick McDonald

Annette Mills
Alex Mitchell
Heidi Nilsson
Tanner Palmer
Kolby Parman
Eric Poulsen
Shaun Proctor
Julio Puga
Lorena Purissimo
Sheldon Sharrard
Josh Shrewsbury
Danny Siaperas
Jeff Small

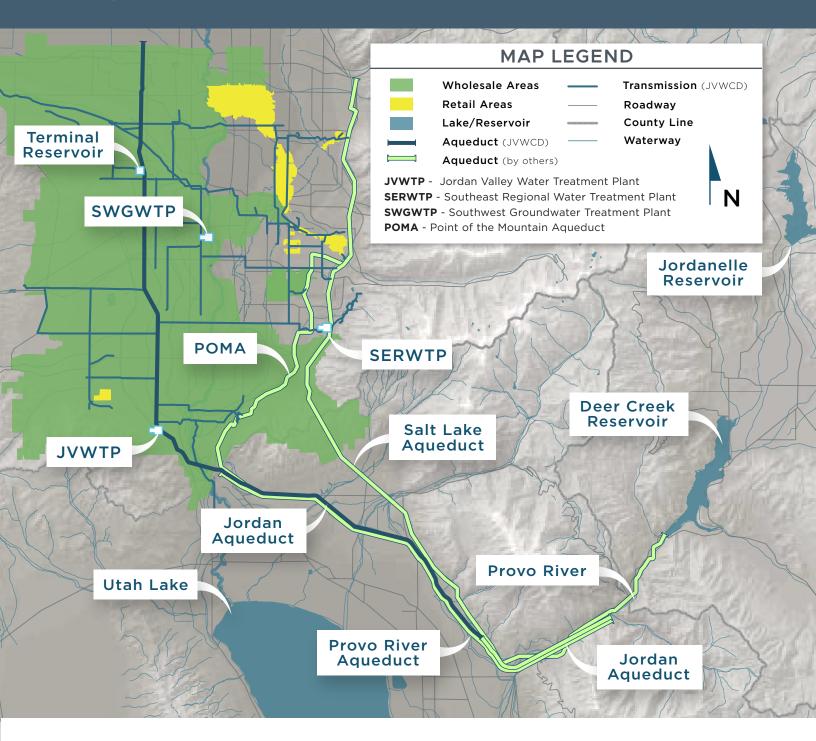
Bryan Smith

Trevor Smith
Justin Spainhower
Kailob Szarek
Nate Talbot
Jeremiah Tello
Savidtri Thanasilp
Jeremy Toone
Wade Tuft
Jared Vigil
Rylan Walker
Jared Ward
Danny White



## System and Service Area





Jordan Valley Water Conservancy District provides water to nearly 775,000 customers in the Salt Lake Valley, including retail and wholesale customers. The District's extensive network of water infrastructure is the result of decades of forward-thinking planning and implementation.



The winter of 2022/2023 brought record precipitation to the Wasatch Front, alleviating the severe drought conditions of the preceding years. Ski areas and other high-altitude locations reported unprecedented snowpack levels, signaling a much-needed replenishment of water sources.

By April of 2023, it was clear – we would have a normal water supply this year, but 2023 was far from normal.

#### **Proactive Management**

With snow continuing to accumulate into late winter and early spring, attention turned to reservoir levels and the potential for flooding as temperatures rose.

In response to these concerns, Jordan Valley Water partnered with Central Utah Water Conservancy District and Provo River Water Users Association in late April to divert 50 million gallons of water per day from Deer Creek Reservoir to the Jordan River.

This proactive measure not only mitigated flood risks by reducing reservoir levels but also provided much-needed water to Great Salt Lake. Thanks to our collective conservation efforts, we kept the bypass open for five weeks allow-

ing a total of 3,992 acre feet to pass through to the lake.

#### **Timely Innovation**

The completion of Phase 1 of the Jordan Valley Water Treatment Plant Sedimentation Basins included the installation of new plate settlers, which proved timely.





Equipped with the new stateof-the-art technology, the plant effectively managed higher sediment load resulting from elevated flows in the Provo River during May's high runoff.

#### **Strategic Storage**

In the early summer, Jordan Valley Water leveraged high surface water supplies to supplementally recharge Salt Lake Valley aquifers using injection wells.

This strategy, called aquifer resting, was pioneered by the District in 1991. It allows for water

storage during wet years, creating a more reliable water source to use during dry periods.

Additionally, increased surface water supplies meant we did not have to use as much groundwater. Resting the aquifers also significantly reduced electricity consumption and carbon emissions.

#### **Continued Conservation**

Despite the abundance of water in 2023, the community remained committed to conservation efforts. Deliveries increased by less than one percent (731-acre

feet), a remarkable achievement considering July 2023 was third hottest on record.

This dedication to conservation ensures water supplies heading into 2024 are robust, with surplus water even available for allocation to Great Salt Lake.

We are grateful to our member agencies and community residents for their support of water conservation initiatives, underscoring the importance of sustainable water management practices regardless of how wet or dry a year is.

Despite the abundance of water and an unusually hot summer, the community remained committed to conservation and deliveries increased by only 1% in comparison to 2022.



## Mission/Vision/Values

In 2023, JVWCD developed and adopted new mission, vision, and value statements as part of our strategic planning process. The updated statements clarify our purpose and direction as we work to serve our community.

### **Mission**

We provide clean and reliable water to our community through responsible stewardship and quality service.

## Vision

We will empower a thriving community through sustainable, innovative water management, while safeguarding our resources for future generations.

### **Values**

**SAFETY** We protect our employees, the community, and the environment through consistent safe practices and a proactive approach to risk management.

**RESILIENCY** As a strong and adaptable organization, we plan for and embrace change so our employees and community can thrive.

**SUSTAINABILITY** We meet current needs and ensure long-term water resource stewardship by using sustainable resource management and innovative technology.

**TRANSPARENCY** We communicate openly and are accountable for our actions, fostering trust and collaboration within our organization and the community we serve.

**UNITY** By fostering a collaborative, unified, and respectful environment, we ensure our teams, partners, and community work together toward our shared goals.



## **Operations**

In 2023, JVWCD

delivered

131,831 acre feet of water

that's

43 BILLION gallons,

enough water for more than

2 billion showers

and an average of

118 million gallons per day.





### **Water Sources**

Source	2023	2022
Municipal & Industrial	Acre Feet	Acre Feet
Jordanelle Reservoir (Central Utah Project)	18,996	38,475
Deer Creek Reservoir (Provo River Project)	18,660	11,023
Upper Provo River reservoirs	1,534	1,392
Echo Reservoir	1,900	0
Provo River (unstored flows)	41,360	19,106
Weber River (unstored flows)	0	1,833
Central Water Project	10,117	10,996
Salt Lake County mountain streams	2,237	1,569
Culinary water purchased from MWDSLS	880	844
Salt Lake County groundwater (wells)	5,204	15,908
Southwest Groundwater Treatment Plant	3,304	3,114
Bingham Canyon Water Treatment Plant	3,151	3,538
Subtotal for Municipal & Industrial sources	107,342	107,797
Irrigation		
Jordanelle Reservoir (Central Utah Project)	0	0
Deer Creek Reservoir (Provo River Project)	0	0
Upper Provo River reservoirs	0	0
Echo Reservoir	0	0
Provo River (unstored flows)	8,165	2,786
Weber River (unstored flows)	0	0
Utah Lake	16,324	20,517
Subtotal for irrigation sources	24,489	23,303
Total	131,831	131,100

### **Water Deliveries**

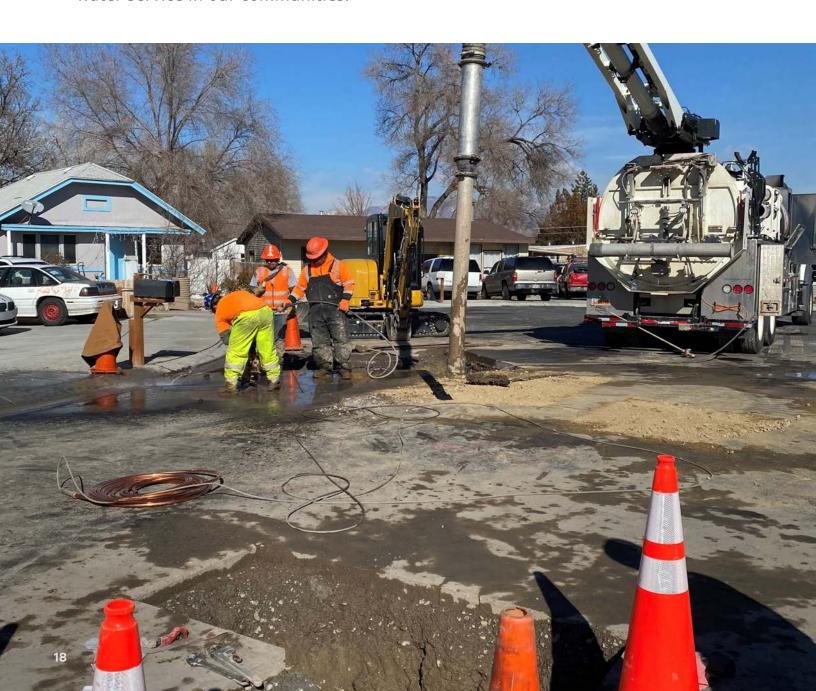
Recipient	2023	2022
Municipal & Industrial	Acre Feet	Acre Feet
City of Bluffdale	3,369	3,379
Copperton Improvement District	11	29
Draper City	4,198	4,245
Granger-Hunter Improvement District	18,292	19,330
Herriman City	6,013	5,866
Hexcel Corporation	1,012	837
Kearns Improvement District	7,185	7,379
Magna Water District	813	789
Midvale City	3,053	3,092
Riverton City	5,476	5,004
City of South Jordan	16,372	16,535
City of South Salt Lake	1,150	926
Taylorsville-Bennion Improvement District	4,701	4,700
Utah Department of Corrections	182	355
WaterPro, Inc. (Treated) WaterPro, Inc. (Raw)	1,256 0	1,234 0
City of West Jordan	20,089	20,780
White City Water Improvement District	0	0
Willow Creek Country Club	275	302
Subtotal for wholesale deliveries	93,449	94,781
JVWCD retail service areas (Holladay, Murray, Sandy, South Salt Lake and unincorporated county)	7,482	7,184
JVWCD system non-revenue water (use & loss)	6,411	5,832
Subtotal for deliveries, use and loss	107,342	107,797
Irrigation		
Welby Jacob Water Users Co.	24,489	23,303
Subtotal for irrigation sources	24,489	23,303
Total	131,831	131,100



## Maintenance

The Maintenance Department reduced unscheduled downtime and avoidable failures by focusing their time and attention on planned, predictive, and preventive maintenance initiatives. This helps prevent significant cost increases and improves equipment and service reliability.

They also provided excellent service in responding to emergencies and ensured repairs were completed in a timely and efficient way to minimize disruption to water service in our communities.





### Maintenance by the Numbers



well/pump stations rehabilitated



driveway/curb and gutter/ sidewalk repairs/pours



large pipeline dewatering projects



large reservoirs inspected, cleaned and repaired



portable emergency generators overhauled



vault/vent repairs due to vehicle crash damage



of construction inspections (pipeline crossings, borings, etc.).



Blue Stake tickets completed



fire hydrants replaced



large pipeline valves replaced

vehicle, trailer, pump, and motor mechanical repairs





facilities relandscaped with waterwise landscaping



pipeline vaults rehabilitated









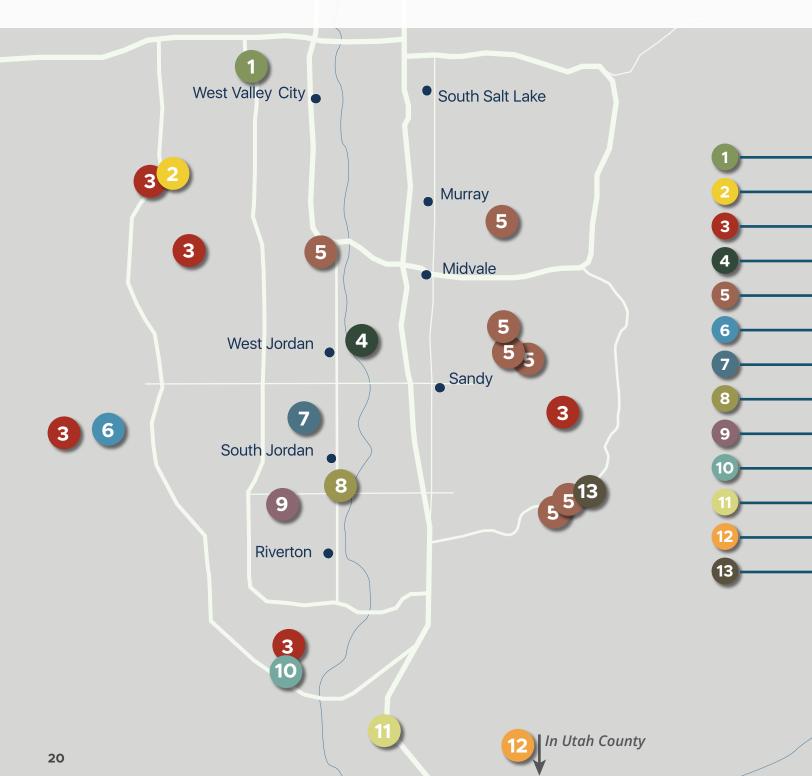
equipment/facility fabrication mods/repairs



larger asphalting projects.

## **Engineering**

The Engineering Department successfully planned, designed, and oversaw projects across the District to install new infrastructure and refurbish aging existing infrastructure to extend its life.





## **2023 Capital Projects**

- Jordan Aqueduct Reach 3 Cathodic Protection System
- 4700 South 5600 West Vault Improvements
- Concrete Reservoirs Repairs (5)
- JVWCD Headquarters Upper Campus Site & Improvements
- Vault Improvements (7)
- Old Bingham Highway Equipment Storage Building
- Deep Well 6 Well Improvements
- 11400 South Redwood Road Meter Vault Rehabilitation
- 11800 South Pump Station Upgrades
- JVWTP Blower Room Acoustical Improvements
- Point of the Mountain Actuator Replacements
- Jordan Aqueduct/Alpine Aqueduct Blowoff Drains
- SERWTP Fluoride Room Upgrades



Old Bingham Highway Equipment Storage Building



Refurbished vault at 2200 W and 6200 S



11800 South Pump Station Upgrades



**VWTP Blower Room Acoustical Improvements** 

## Conservation

Jordan Valley's conservation staff worked with member agencies, businesses, and individual homeowners to reduce water use. These conservation efforts helped make the most of the wet 2022/2023 year to save water for future dry years.

### **Member Agency Grant Participation**



 Localscape for Parks and Recreation Conservation Garden



- Water system leak detection project
- Conservation calendars
- Conservation welcome packets
- Conservation promotional materials



- Juniper Canyon Recreation Area Eastern Trailhead Phase 1
- Herriman Main Street park strips and openspace landscaping
- Funding for a Water Conservation Coordinator to assist with Water Efficiency Standards



 Production of animated conservation films and short video clips for public education



- Water-efficient Toilet Rebate Program
- Water-efficient Indoor Water Fixture Rebate Program
- Turf Conversion Rebate Program



### Future water savings each year 23,434,000 gallons

#### **Utah Water Savers**

Residential Landscape **Incentive Program** 

266 projects completed

\$730,979 funding provided

632,257 ft<sup>2</sup>

lawn replaced or prevented

Commercial Landscape Incentive Program/Leadership Grant

projects completed

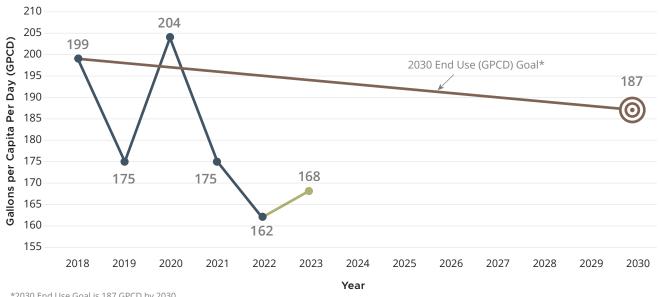
\$305,566 funding provided

235,653 ft<sup>2</sup>

lawn replaced

#### Water-use Behavior

Gallons per capita per day (GPCD) measures how much water an individual uses per day. The 2023 average GPCD was 168, well below the state's regional 2030 goal of 187 GPCD. We saw a small increase from 2022, but are encouraged by this result, as post-drought rebounds tend to be more significant. We commend the community for continuing efficient water-use behavior adopted during drought years.

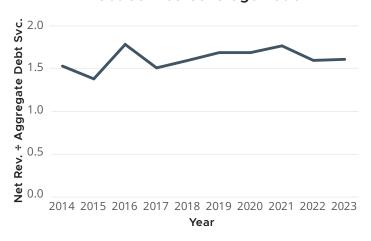


## Finance

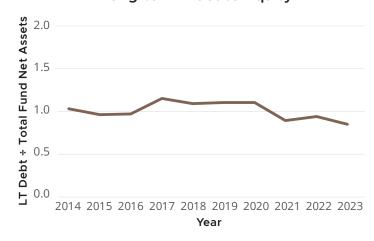
	В	Balance Shee	et S	Summary as	of	June 30, 202	23			
		FY 2023		FY 2022		FY 2021		FY 2020		FY 2019
Assets										
Current	\$	81,147,226	\$	74,204,697	\$	71,177,333	\$	62,022,286	\$	54,590,332
Restricted		10,117,845		44,290,444		7,912,690		26,756,562		69,266,250
Capital		578,896,926		549,335,434		546,720,363		547,183,564		526,273,827
Other		12,858,461		19,116,474		16,707,372		18,891,468		19,566,111
Total Assets	\$	683,020,458	\$	686,947,049	\$	642,517,758	\$	654,853,880	\$	669,696,520
Liabilities										
Current	\$	21,384,264	\$	19,480,183	\$	17,943,938	\$	19,913,783	\$	18,216,397
Noncurrent		304,635,860		320,028,395		291,357,946		319,841,344		356,952,015
Total Liabilities		326,020,124		339,508,578		309,301,884		339,755,127		375,168,412
Total Net Position		357,000,334		347,438,471		333,215,874		315,098,753		294,528,108
Total Liabilities and Net Position	\$	683,020,458	\$	686,947,049	\$	642,517,758	\$	654,853,880	\$	669,696,520
Income	Sta	tement Sun	ım	ary for fiscal	VE	ear ended Ju	ne	30, 2023		
Revenues										
Operating (water sales)	\$	58,260,194	\$	55,902,375	\$	62,726,943	\$	60,659,921	\$	53,222,432
Property taxes		26,373,984		24,204,336		21,133,800		20,281,934		20,063,290
Interest		3,468,438		584,237		638,942		1,900,885		2,260,091
Intergovernmental		683,093		234,671		92,155		75,331		145,669
Non-operating		1,675,285		94,155		922,603		325,763		4,610,393
Total Revenues		90,460,994		81,019,774		85,514,443		83,243,834		80,301,875
Expenses										
Operating		61,143,127		54,433,824		55,172,384		53,035,299		50,315,995
Interest		12,390,616		12,690,790		11,757,534		13,090,260		12,984,228
										204 244
Non-operating		42,783		926,432		487,243		-		281,244
Non-operating  Total Expenses		42,783 <b>73,576,526</b>		926,432 <b>68,051,046</b>		487,243 <b>67,417,161</b>		66,125,559		
· · · ·	\$		\$	·	\$		\$	66,125,559	\$	63,581,467
Total Expenses  Net Income  Approximate Contribution to Capital Expenses and Reserves		73,576,526 <b>16,884,468</b>		68,051,046 12,968,728		67,417,161		17,118,275	\$	63,581,467
Total Expenses  Net Income  Approximate Contribution to Capital Expenses and Reserves		73,576,526 <b>16,884,468</b>		68,051,046 12,968,728		67,417,161 18,097,282		17,118,275	<b>\$</b>	281,244 63,581,467 16,720,408 41,562,334

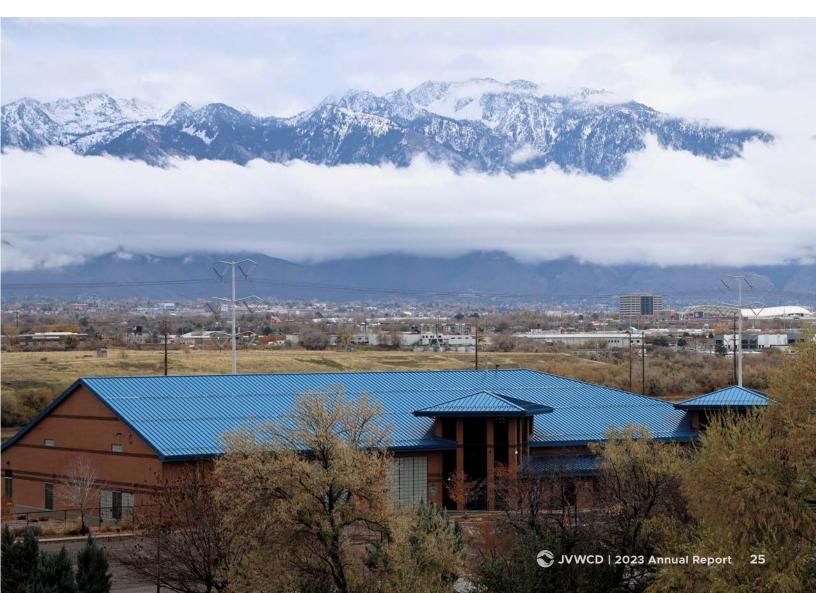


#### **Debt Service Coverage Ratio**



#### Long-term Debt to Equity







8215 South 1300 West • West Jordan, UT 84088 (801) 565-4300

www.jvwcd.org