

Annual Report

Fiscal Year 2025/26



JORDAN VALLEY WATER
CONSERVANCY DISTRICT

8275

CONSERVATION
GARDEN
DATE

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Streamlined Reporting

Previously, the District’s Annual Report covered the calendar year, while our Summary of Operations followed the fiscal year. Beginning this year, both reports will follow the same fiscal-year timeline to streamline the reporting process. The Consumer Confidence Report follows a federally mandated timeline.

Scan the QR codes to view the Summary of Operations and Consumer Confidence Report.



qrco.de/26SOO



qrco.de/25CCR

General Manager's Message

Strength Through Uncertainty



Jacob Young
General Manager & CEO

Fiscal Year 2025/26 tested Jordan Valley Water's resilience. Reservoir levels began the year below average, snowpack failed to materialize, and Utah experienced one of its most challenging water years in recent memory. In response, Jordan Valley Water implemented a Level 2 water availability status and took additional steps to manage demand and protect water supplies.

The year also demonstrated the value of preparation. Years of planning and investment provided the infrastructure, storage capacity, operational flexibility, technology, and partnerships needed to adapt to changing conditions while continuing to deliver reliable water service.

At the same time, the District made significant progress on priorities established in the 2024 Strategic Plan. We completed more than \$79 million in capital improvements, the largest annual infrastructure investment in District history, while advancing our Strategic Asset Management Program, expanding data-driven decision-making tools, and investing in our facilities and workforce.

This year's challenges highlighted the importance of collaboration. Employees, Member Agencies, and residents worked together to operate and maintain a complex water system, advance critical infrastructure projects, and conserve water during a difficult year.

These accomplishments reflect the dedication of employees across the District, the partnership of our Member Agencies, and the commitment of the residents we serve. Together, they helped ensure reliable water service while positioning the District for the future.

The year also marked an important leadership transition. Following the retirement of General Manager Alan Packard after decades of service, I had the opportunity to assume this role. Thoughtful succession planning and a new executive structure helped ensure continuity and position the District for future success.

One lesson from this year was clear: resilience requires ongoing investment, careful planning, responsible stewardship, and a willingness to adapt. As we continue implementing our Strategic Plan, we remain committed to preparing for the future and meeting the evolving water needs of our region.

I am confident in our ability to meet that future, and grateful to the people who make it possible every day.

Sincerely,


Jacob Young
General Manager & CEO



Positioned for the Future

Strengthening Organizational Alignment

After decades of service to Jordan Valley Water Conservancy District, General Manager Alan Packard retired and passed leadership to Jacob Young.

During his tenure, Alan helped double the District's water supply capacity from 64,000 to 125,000 acre-feet annually, led the development of long-term groundwater and capital asset plans, managed the capital projects program for more than 20 years, and guided major infrastructure and energy-efficiency investments. He also helped dedicate 19,550 acre-feet to the Great Salt Lake Watershed Enhancement Trust and served on eight boards supporting water and community initiatives.

Jacob brings more than 20 years of municipal water experience to the role, including the past three years as JVWCD's Deputy General Manager. Before joining the District, he consulted with water utilities nationwide on water resources, infrastructure, and organizational performance, including major JVWCD projects such as the Demand, Supply, and Major Conveyance Master Plan; Drought Contingency Plan; and SCADA Replacement/Smart Utility Project.

To support a smooth leadership transition, Alan and Jacob developed a succession strategy and new executive team structure that builds on the organization's strengths and brings operational, technical, financial, and organizational expertise together, positioning the District for long-term success.

Board Chair Corey Rushton presents Alan Packard with a resolution honoring his years of service and leadership.





New Executive Leadership Structure

The new executive leadership structure creates clear alignment between executive leadership and the District's core areas of responsibility. By bringing a broad range of expertise together at the leadership level, the structure strengthens coordination and decision-making as the challenges facing our mission continue to grow in complexity.



Continuity Through Change

As Jordan Valley Water navigated a year of significant transition, the Board of Trustees continued providing strategic direction and oversight for the District. The Board recognized the service of longtime trustee Karen D. Lang while welcoming Cindy Wood as a new trustee. Drawing on a wide range of professional backgrounds and community perspectives, trustees helped guide the District through evolving water supply, operational, and organizational challenges while maintaining a focus on long-term reliability, resiliency, and responsible stewardship of the region’s water resources.

Board of Trustees



Corey L. Rushton
Chair



John H. Taylor
Vice Chair



Cindy Wood
Finance Committee Chair



Barbara L. Townsend
*Conservation
Committee Chair*



Zach Jacob



Andy Pierucci



Dawn R. Ramsey



John B. Richardson



Mick M. Sudbury

Adapting to a Dynamic Water System

The challenges of FY 2025/26 highlighted the value of strong regional partnerships. Working alongside Jordan Valley Water, Member Agencies responded to changing water supply conditions through conservation efforts, operational coordination, and responsible water management. Their collaboration helped the region adapt to a difficult water year while maintaining reliable service and preparing for future challenges.

Wholesale Member Agencies

City of Bluffdale

Bruce Kartchner
City Manager

Draper City

Mike Barker
City Manager

Granger-Hunter Improvement District

Jason Helm
General Manager

Herriman City

Nathan Cherpeski
City Manager

Hexcel Corporation

Kristi Latteier
Finance Manager,
SLC Fibers Hexcel

Kearns Improvement District

Greg Anderson
General Manager

Magna Water District

Clint Dille
General Manager

Midvale City

Matt Dahl
City Manager

Riverton City

Kevin Hicks
City Manager

City of South Jordan

Dustin Lewis
City Manager

City of South Salt Lake

Chris Merket
City Engineer

Taylorsville-Bennion Improvement District

Mark Chalk
General Manager

Utah DFCM

Andy Marr
Division Director

WaterPro, Inc.

Darrin Jensen-Peterson
General Manager

City of West Jordan

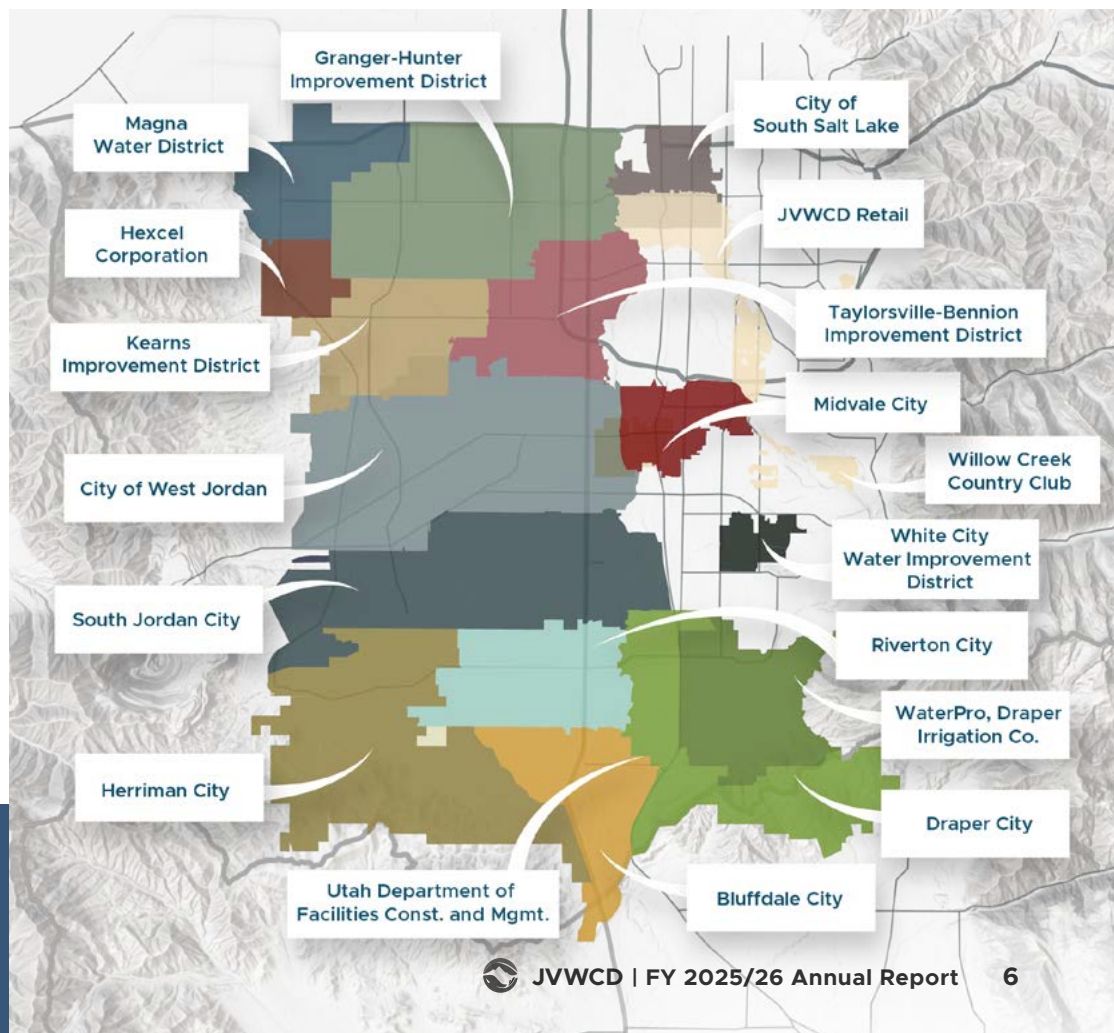
Korban Lee
Chief Administrative Officer

White City Water Improvement District

Ryan Johnson
General Manager

Willow Creek Country Club

Tony Clark
General Manager

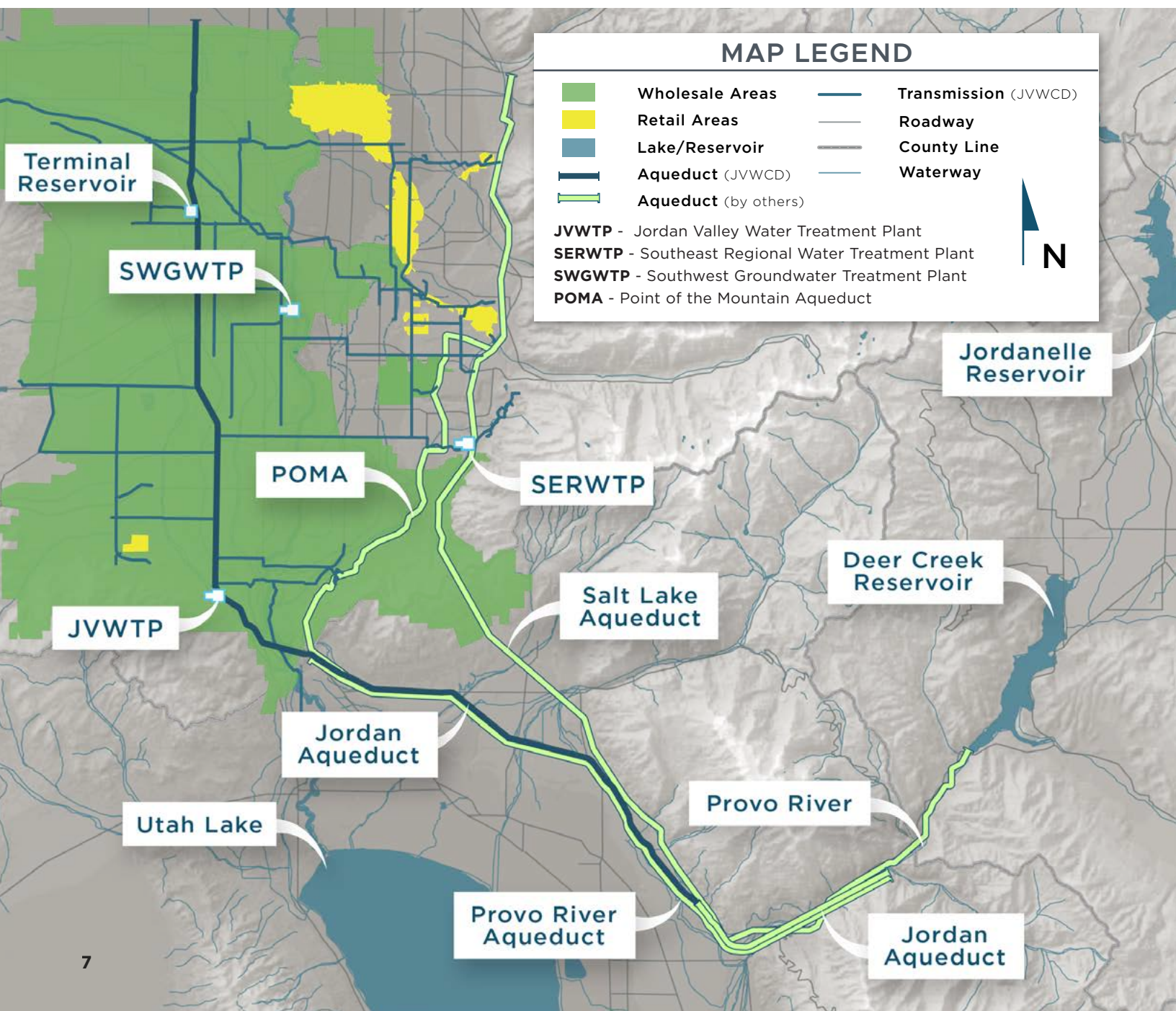




A Regional System

Decades of Planning, Investment, and Partnership

Serving nearly 800,000 residents in Salt Lake County, Jordan Valley Water operates a regional water system designed to provide reliable service under a wide range of conditions. The infrastructure shown on this map reflects the long-term commitment required to meet the needs of a growing region.



FY 2025/26 at a Glance

A year of preparation, investment, and response.



\$79M+ Capital improvements delivered

Largest annual infrastructure investment in District history.



110,000 AF Treated drinking water delivered

Serving customers across the District.



14,500+ Water samples collected

Supporting the quality and reliability of the District's and Member Agencies' water supplies.



234 After-hours emergency callouts

Providing around-the-clock response to maintain system reliability.



26.7M Campaign impressions delivered

Through the drought-response media campaign between April and June.



21,000 AF Dedicated to Great Salt Lake enhancement

Nearly 30% of water managed through the Great Salt Lake Watershed Enhancement Trust.



820,596 SQ FT Lawn replaced or prevented

Including municipal, residential, and commercial properties through incentive programs.



19.6M GAL Projected annual water savings

From completed Landscape Incentive and related conservation projects.



8,800+ Asset condition assessments performed

Supporting long-term infrastructure planning and reliability.



Putting Our Resilience to the Test

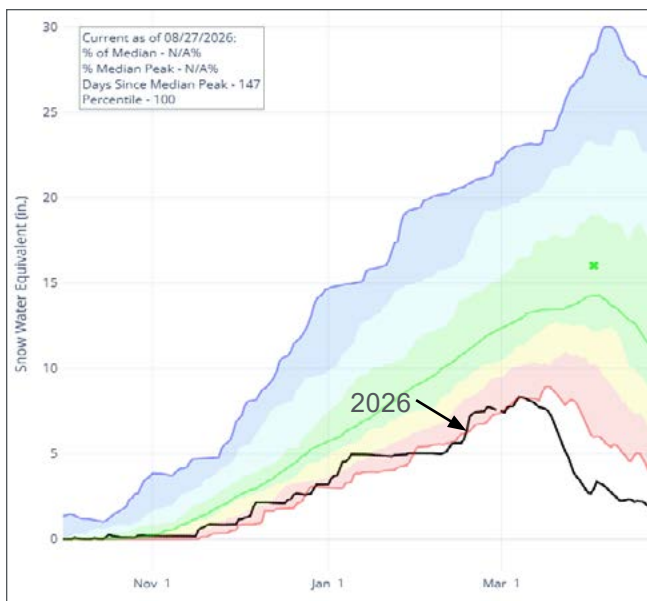
There are years when water managers can look ahead to summer with a reasonable degree of confidence, *and then there are years like FY 2025/26.*

The water year along the Wasatch began with reservoir levels below average and a snowpack that failed to accumulate. By winter's end, Utah was experiencing what many water managers called a "no-pack" year, with snowpack at historic lows. Meanwhile, water demand remained stubbornly

high. Per capita water use within Jordan Valley Water's service area fell by just one gallon in 2025 after increasing sharply the previous year from 168 to 190 gallons per capita per day (GPCD), leaving it well above the District's 2030 conservation target.

As conditions worsened, Jordan Valley Water's Drought Monitoring Committee, which includes representatives from each Member Agency, evaluated supply conditions and water use trends across the region. Based on the committee's recommendation, the Board of Trustees implemented the District's first-ever Level 2 Water Availability Status under its Drought Contingency Plan, signaling that water supplies were under greater pressure than normal.

The Governor also issued a statewide emergency declaration in response to extreme drought conditions. As spring turned to summer, the focus shifted from monitoring conditions to determining how the region would respond. The answer came through a combination of long-term planning and rapid adaptation, with some measures years in the making and others developed in a matter of days and weeks.



2026 snow water equivalent for Utah, showing the lowest snowpack recorded (USDA)



Community education campaign poster with actionable guidance shared with Member Agencies.

Resilience in Action

The first line of defense was already in place: reservoir storage.

Jordan Valley Water manages its water storage conservatively, drawing it down only as much as necessary to meet demand while maintaining supplies for future needs. As drought conditions became apparent, staff analyzed available supplies and adjusted operations to balance current water needs while preserving supplies for the coming year. Groundwater resources also played a larger role than in recent years. This flexibility is the result of decades of investment in storage, infrastructure, and long-term water supply planning.

But supply-side actions alone would not be enough. Analysis showed that if the District hoped to preserve as much flexibility as possible for the following year, water demand would need to decline significantly.

The Community Engagement Department moved quickly to help the community understand what was at stake. The team built its outreach around what residents were already seeing and discussing. *This year is different.* A multi-channel community education campaign encouraged water savings and provided practical steps residents could take to reduce demand.

Jordan Valley Water's response extended beyond direct community outreach. At the wholesale level, the District provided Member Agencies with flexible

tools to help manage supplies and respond to local conditions. Rather than imposing a one-size-fits-all mandate, agencies were given options that allowed them to meet community needs while supporting regional conservation goals, including options to:

- Right-size their contract to reflect typical water use
- Defer up to 10% of their minimum contract delivery for two years
- Assign unused water to other Member Agencies that need more than their contract volume

Communications teams from Jordan Valley Water and its Member Agencies worked together to deliver consistent messaging across the region while adapting outreach to local community needs.

Trial Lake turnoff, April 9, 2026. Typically covered in snow and accessible only by snowmobile at this time of year.



Community Response

By the end of the fiscal year, the combination of community outreach, news coverage, and highly visible drought conditions had increased awareness throughout the region and begun to influence behavior. Water deliveries across Jordan Valley Water's service area dropped by 15% compared to the same time from the year before, surpassing the 10% reduction goal set at the outset of the drought response.

Alongside increased awareness, interest in conservation incentives surged. Applications for the Landscape Incentive Program more than doubled, increasing from approximately 250 the previous year to more than 600. Member Agencies are projected to remain within their contracted water limits, providing another indication the District's flexible, options-based approach helped agencies manage demand while responding to local conditions.

As coverage of the drought spread statewide, Jordan Valley Water increasingly became a trusted source of information on regional water supplies and conservation, appearing in more than 20 news articles throughout the year. The increased visibility also supported a broader organizational goal: helping people better understand the water resources they depend on every day.

Not in the Clear Yet

For all the good news, there's a harder truth underneath it: conservation gains are fragile when they're driven by circumstance rather than habit. And while reservoirs provide an important buffer,

they cannot eliminate the variability of Utah's water supply.

For decades, Utah's water conversation has often centered on responding to immediate shortages, but long-term water security requires making efficient water use part of how communities plan, build, and live, regardless of whether the current year is wet or dry.

Jordan Valley Water has continued taking steps in that direction. During the year, the District developed a water budget framework that establishes water-use budgets for existing developed areas and future growth, helping ensure that development remains aligned with available water supplies. The District also updated its retail rate structure to include a high-use surcharge, encouraging greater efficiency while maintaining affordable rates for essential water needs.

Long-term water security also requires continued investment in infrastructure and technology. It means giving Member Agencies the tools and flexibility they need to manage demand. And it means helping residents replace high-water-use landscapes, improve irrigation, and make responsible water use part of everyday life.

As Jordan Valley Water looks ahead to FY 2026/27, one thing is certain: we don't yet know what the next water year will bring. The true test of resilience is not whether a system can withstand a single difficult year. It's whether the system and the community it serves are prepared to respond, adapt, and work together when the next challenge arrives. 🌱





We are seeing unprecedented pressure on our water resources and are ready to meet the challenge. I am grateful to the District employees and partners who make that possible every day.

—Jacob Young, General Manager



Balancing Supply and Demand



Managing Water Sources

JVWCD relies on a combination of stored water, natural streamflows, groundwater, and purchased treated water to meet customer demands. This diversified portfolio provides flexibility during both wet and dry years. The table below summarizes the District's water supply sources for the past three fiscal years.

Source	FY 2025/26	FY 2024/25	FY 2023/24
Municipal and Industrial	Acre Feet	Acre Feet	Acre Feet
Raw Water			
Jordanelle Reservoir (Central Utah Project) ¹	53,359	54,865	25,979
Deer Creek Reservoir (Provo River Project) ²	12,273	11,115	23,829
Upper Provo River reservoirs ¹	1,931	2,068	2,094
Echo Reservoir ³	1,507	880	2,272
Provo River (unstored flows) and extra allotment ¹	14,694	22,917	28,923
Weber River (unstored flows) ²	0	0	0
Salt Lake County mountain streams	1,329	2,344	2,633
Salt Lake County groundwater (wells)	8,942	7,532	4,261
Southwest Groundwater Project Wells	4,109	3,848	3,637
Finished Water			
Central Water Project	11,680	11,678	11,680
Culinary water treated by MWDSL	857	954	900
Bingham Canyon Water Treatment Plant	3,858	3,177	3,842
<i>Subtotal for Municipal and Industrial sources</i>	<i>114,539</i>	<i>121,378</i>	<i>110,050</i>
Irrigation			
Provo River	0	7,266	7,454
Utah Lake	26,709	20,397	17,730
<i>Subtotal for irrigation sources</i>	<i>26,709</i>	<i>27,663</i>	<i>25,184</i>
Source water released to Great Salt Lake (includes Utah Lake and Lower Jordan River water)	12,883	16,664	0
Total	154,131	165,705	135,234

Some reservoirs are sourced from multiple rivers and streams, as noted below:

1. Provo River sources
2. Weber, Duchesne, and Provo River sources
3. Weber River sources

Meeting Water Deliveries

JVWCD supplies water throughout the Salt Lake Valley for treated municipal and industrial uses and untreated irrigation deliveries. The table below summarizes the District's water deliveries, system use and losses, and contributions to the Great Salt Lake for the past three fiscal years.

Recipient	FY 2025/26	FY 2024/25	FY 2023/24
Municipal and Industrial	Acre Feet	Acre Feet	Acre Feet
City of Bluffdale	3,850	3,919	3,476
Copperton Improvement District	17	79	11
Draper City	4,806	4,903	4,374
Granger-Hunter Improvement District	17,215	20,192	17,353
Herriman City	9,401	9,106	7,095
Hexcel Corporation	939	1,022	1,060
Kearns Improvement District	8,067	8,716	7,785
Magna Water District	813	802	806
Midvale City	3,382	3,423	3,027
Riverton City	6,090	6,434	5,754
City of South Jordan	18,446	19,091	17,105
City of South Salt Lake	1,193	1,117	1,011
Taylorsville-Bennion Improvement District	4,306	4,658	5,062
Utah Division of Facilities and Construction Management	61	19	89
WaterPro, Inc. (Treated)	1,715	1,819	1,242
WaterPro, Inc. (Raw)	26	335	0
City of West Jordan	21,661	22,630	21,474
White City Water Improvement District	0	0	0
Willow Creek Country Club	313	344	293
<i>Subtotal for wholesale deliveries</i>	<i>102,301</i>	<i>108,609</i>	<i>97,017</i>
JVWCD retail service areas (Holladay, Murray, Sandy, South Salt Lake, Riverton, and unincorporated county)	7,934	8,255	7,722
JVWCD system non-revenue water (use and loss) ^{1,2}	4,305	4,515	5,309
<i>Subtotal for deliveries, use and loss</i>	<i>114,540</i>	<i>121,379</i>	<i>110,048</i>
Irrigation			
Welby Jacob Water Users Co.	26,709	27,663	25,185
Great Salt Lake Contributions			
Great Salt Lake Watershed Enhancement Trust	12,883	16,664	0-
Total	154,132	165,706	135,233

1. Treatment plant losses calculated based on plant use and evaporation for JWTP and SERWTP. Includes SWGWTP by-product flow.

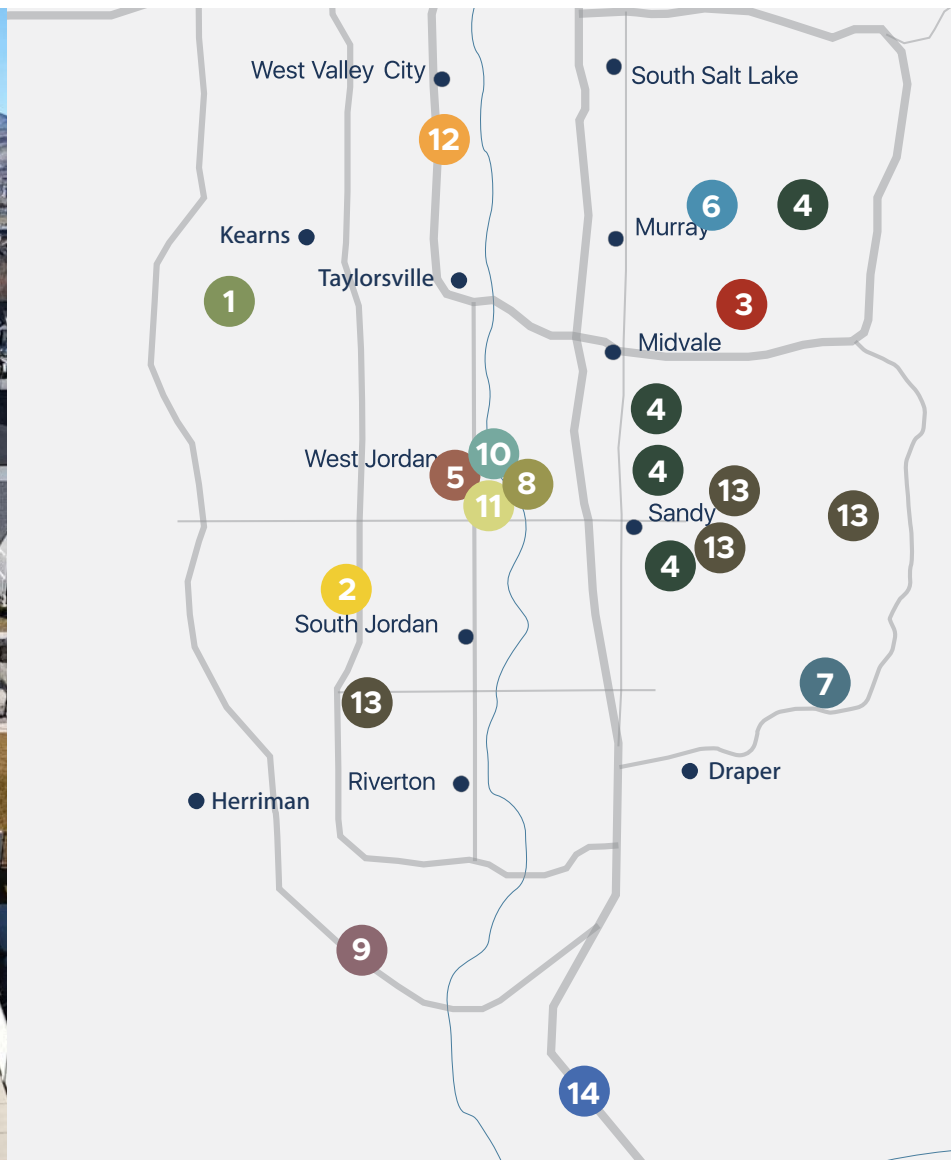
2. Water use and loss includes hydrant and main line flushing, main line breaks, leaks, reservoir cleaning, ASR injection and irrigation of landscaping at Jordan Valley Water sites. JVWCD's non-revenue water and treatment plant use and loss as a percentage of total water delivered, treated or transported: FY 2025/26: 2.79% FY 2024/25: 2.72% FY 2023/24: 3.93%.

Strengthening System Reliability

Investment With a Purpose

FY 2025/26 marked the largest annual infrastructure investment in District history. More than \$79 million in capital improvements were delivered while completing nearly 90% of the work planned for the year. These investments expanded capacity, improved reliability, modernized aging infrastructure, strengthened water supply, and prepared the system for future demands.

Engineering staff coordinated planning, design, procurement, and construction across a diverse range of projects, working closely with Asset Management, Water Quality and Operations, Water Development, and other District teams.





Completed Capital Project Highlights

- 1 5200 W 6200 S Reservoir**
\$986K Engineering • \$15.6M Construction
Constructed a 6.8-million-gallon reservoir to improve system redundancy and support growing water demands in the northwest service area.
- 2 3600 W 102 South Booster Pump Station**
\$1.2M Engineering • \$10.8M Construction
Constructed booster pump station to operate alongside existing facility, increasing peak demand capacity and providing space for future expansion.
- 3 Woodstock Distribution Pipeline Replacement**
Staff Design • \$1.80M Construction
Replaced aging cast iron pipelines with PVC pipe to improve reliability and reduce waterline breaks.
- 4 Four Well Redevelopment and Test Pumping**
\$268K Engineering • \$1.74M Construction
Redeveloped and test-pumped four production wells to evaluate and prepare them for future water supply needs.
- 5 Education Center and SWGWTP HVAC**
\$44K Engineering • \$1.13M Construction
Replaced aging HVAC systems with high-efficiency air-cooled systems to improve reliability, capacity, and maintenance requirements.
- 6 College Street Well Rehabilitation**
\$77K Engineering • \$795K Construction
Rehabilitated well by repairing corrosion, removing bacterial growth, replacing key components, and adding corrosion protection.
- 7 SERWTP Bridging Polymer System Improvements**
\$86K Engineering • \$746K Construction
Replaced aging, undersized polymer system with larger, redundant system to improve reliability and treatment performance.
- 8 SWGWTP Reservoir Repairs**
\$68K Engineering • \$397K Construction
Repaired roof ponding and concrete deterioration by adding slope, installing new membrane, and upgrading drainage and access features.
- 9 JWTP Elevator Modernization**
\$15K Engineering • \$334K Construction
Modernized aging elevator by replacing obsolete mechanical, electrical, and control components to improve reliability and extend service life.
- 10 Jordan Valley Water Admin Building Boiler Upgrade**
\$68K Engineering • \$284K Construction
Replaced 1987 boiler with two high-efficiency boilers to improve reliability and efficiency.
- 11 Office and Critical Parts Space Expansion Study**
Staff Design • \$280K Study Cost
Developed 10-year facilities plan to address future office, equipment, vehicle, and critical parts storage needs.
- 12 4113 S 2200 W Meter Vault Rehabilitation**
Staff Design • \$248K Construction
Rehabilitated 1965 GHID meter station to address corrosion and age-related deterioration through a cost-share agreement.
- 13 2025 Multi-Site Landscaping,**
Staff Design • \$173K Construction
Replaced about 13,700 square feet of lawn at four District sites with waterwise landscaping to save water and promote water-efficient practices.
- 14 Jordan Aqueduct Reach 4 Blow-Off Drain**
Staff Design • \$110K Construction
Connected Lehi I-15 blow-off to a UDOT storm-water canal, restoring aqueduct drainage capabilities.



Managing Assets for the Long Term

A Framework for Future Reliability

Infrastructure doesn't remain reliable simply because it was built well. It requires continual inspection, maintenance, rehabilitation, and investment.

FY 2025/26 marked an important milestone in Jordan Valley Water's transition toward a more proactive, data-driven approach to infrastructure management. With approval of the District's Strategic Asset Management Plan, Asset Management staff continued building the framework for how critical infrastructure will be evaluated, maintained, rehabilitated, and replaced in the decades ahead.

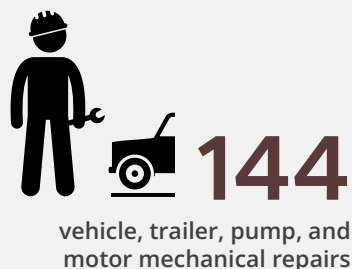
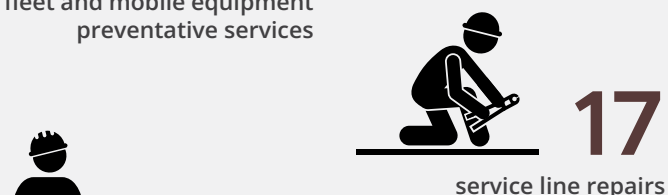
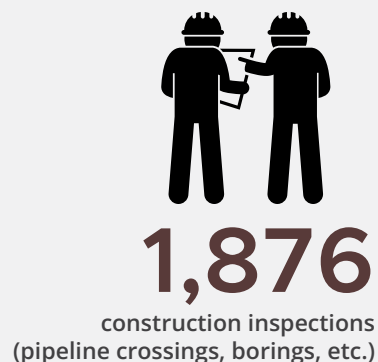
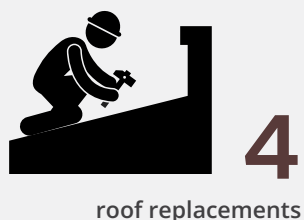
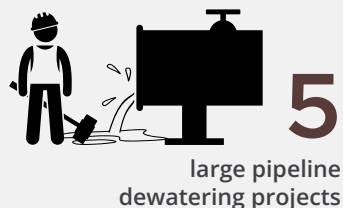
Thousands of inspections, utility locate requests, preventative maintenance activities, and rehabilitation projects were completed across District facilities, pipelines, reservoirs, equipment, and vehicles.

These activities address today's operational needs while also creating the information needed to prioritize tomorrow's investments.





Protecting Critical Infrastructure



Performing Under Pressure

Operational Readiness Meets System Growth

FY 2025/26 brought major capital improvements, changing water supply conditions, and increasing operational demands—all while the District maintained reliable service across an increasingly complex water system.

Operations staff successfully executed 23 major pipeline shutdowns and pressure-up events, including the first-of-its-kind Jordan Aqueduct Reach 2 test shutdown, a complex multi-day operation requiring extensive planning and coordination among multiple agencies. These were completed with no major service disruptions.

At the same time, the District responded to around-the-clock operational needs, advanced SCADA and metering capabilities, strengthened operating procedures, and monitored water quality throughout the system. Together, these efforts strengthened reliability and positioned the District to respond to changing conditions while keeping water moving.





Water Quality & Operations Snapshot



23

Major shutdowns and
pressure-up events



234

After-hours emergency
callouts



110,208

Acre feet of water
delivered



Water Quality

14,532 samples collected



Laboratory

15,749 analyses completed



Power Grid Support

\$95,000 earned from demand response participation

Treatment Plant Production

Jordan Valley Water
Treatment Plant

78,346AF

Southeast Regional
Water Treatment Plant

7,932AF

Southwest Groundwater
Treatment Plant

2,755AF

**36 billion gallons delivered,
zero water quality violations.**



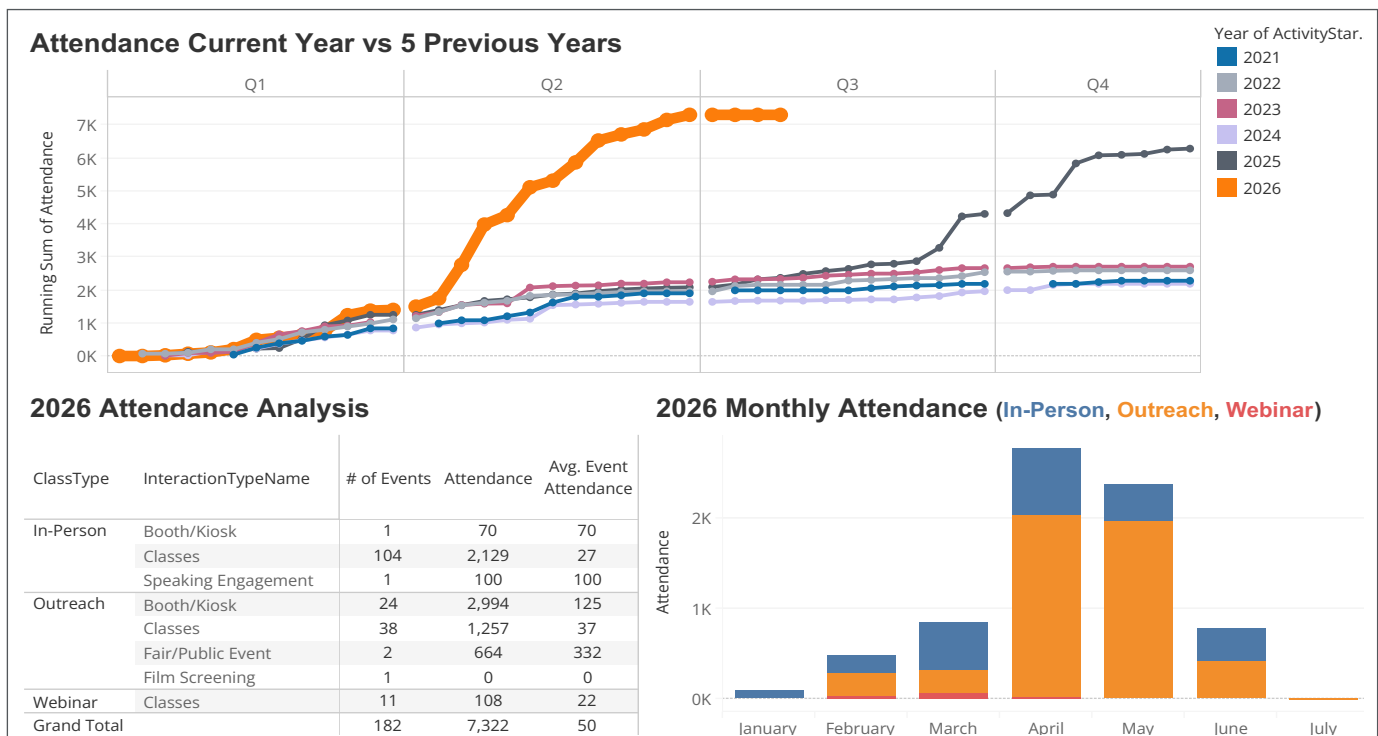
Building a Smarter District

Strengthening Our Digital Foundation

A reliable water system depends on more than pipes, pumps, reservoirs, and treatment plants. It also depends on the information systems that allow employees to monitor, manage, communicate, and make decisions across the organization. During FY 2025/26, the Digital Services Department advanced initiatives supporting the District's Strategic Plan, operational effectiveness, and long-term resiliency.

Teams across Digital Solutions, Information Technology, Operational Technology, and Security developed new tools, modernized critical systems, strengthened cybersecurity readiness, and improved the information infrastructure that supports District operations.

The department also played a key role in implementing the District's Strategic Plan through enterprise KPI reporting tools and systems designed to improve visibility into organizational performance and progress toward strategic objectives.



Example of a KPI tracking and reporting dashboard developed by the Digital Solutions Team



Tools That Perform



Developed digital KPI tools to track strategic roadmap progress at all levels of the District



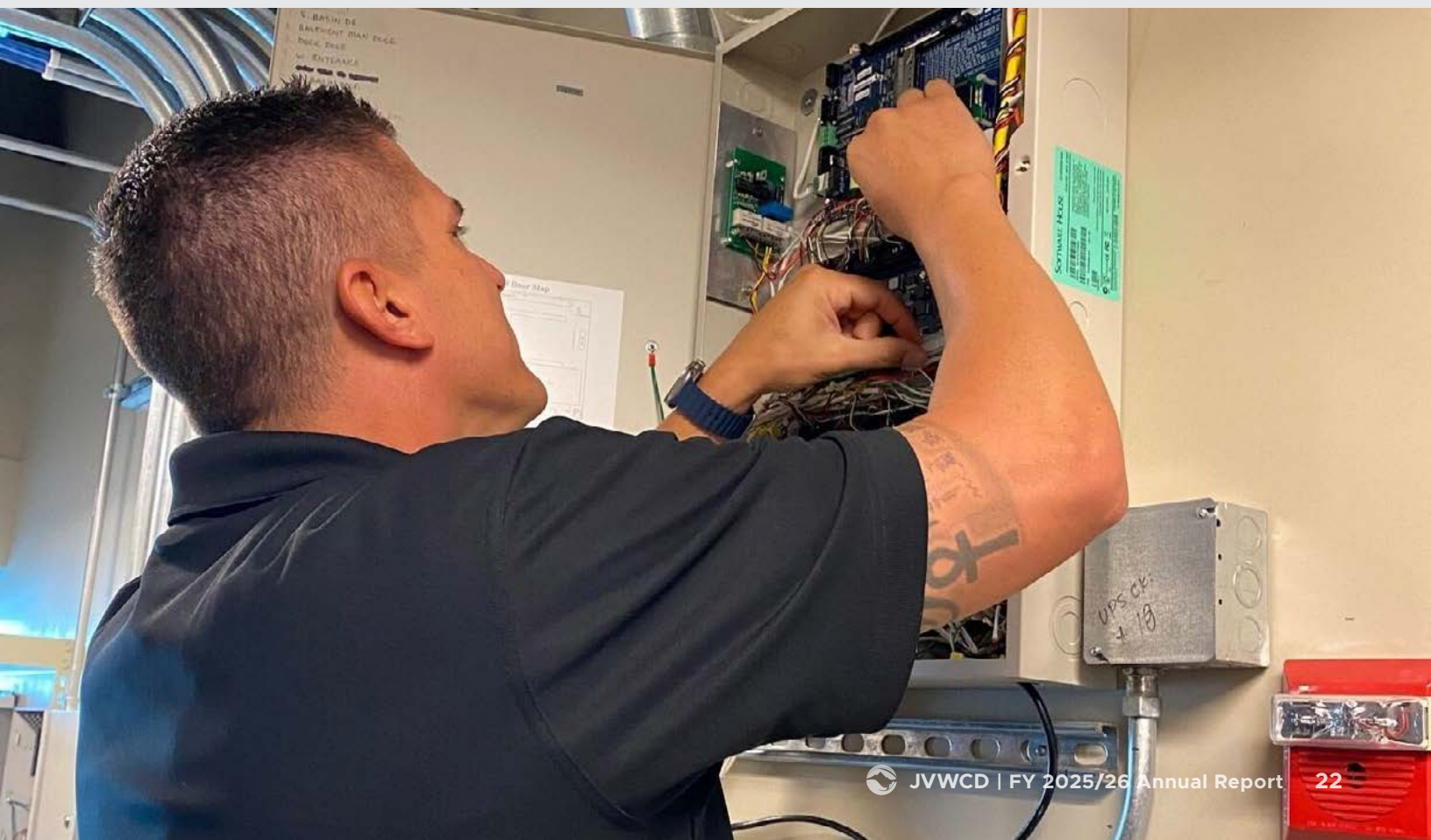
Created a Water Budget Tool to streamline coordination with Member Agencies and developers



Updated emergency response plans and coordinated Utah Great ShakeOut efforts



Continued multi-year upgrades to the District's security camera system across key facilities



Growing a Culture of Conservation

Turning Awareness Into Action

Conservation happens one customer, landscape, and community at a time. By partnering with Member Agencies and engaging residents through education, outreach, and incentive programs, Jordan Valley Water helps turn conservation awareness into measurable water savings and lasting stewardship.

The Community Engagement Department continues to advance water conservation through year-round community education and outreach, promoting lasting waterwise behaviors that strengthen the community's resilience regardless of conditions.

Partnering for Greater Impact

Conservation grants help Member Agencies implement programs and projects tailored to their communities. By investing in local conservation efforts, JVVCD expands the reach and impact of water-saving initiatives across the valley.

Member Agency	Grant Projects
Draper City	- Water Efficiency Standards Supplemental Grant
Granger-Hunter Improvement District	- Water system leak detection - Customer water usage portal - Continuous flow program - Conservation calendars - Conservation promotional materials
Herriman City	- Water Efficiency Standards Supplemental Grant
Kearns Improvement District	- Water Efficiency Standards Supplemental Grant
Magna Water District	- Conservation garden enhancement
Riverton City	- Water Efficiency Standards Supplemental Grant
City of South Jordan	- Water-efficient toilet Rebate Program - Water-efficient Indoor Water Fixtures Rebate Program - Turf Conversion Rebate Program - Water Efficiency Standards Supplemental Grant
City of South Salt Lake	- Leak messaging and water bill transparency



Outcomes That Matter



Made waterwise landscapes possible

820,596 sq. ft. of lawn replaced, estimated **20.5 M** gallons saved each year



Created opportunities to learn

143 free educational community classes **6,300** attendees



Connected students with conservation

About **4,000** students visited Conservation Garden Park on free field trips



Reached millions with waterwise messaging

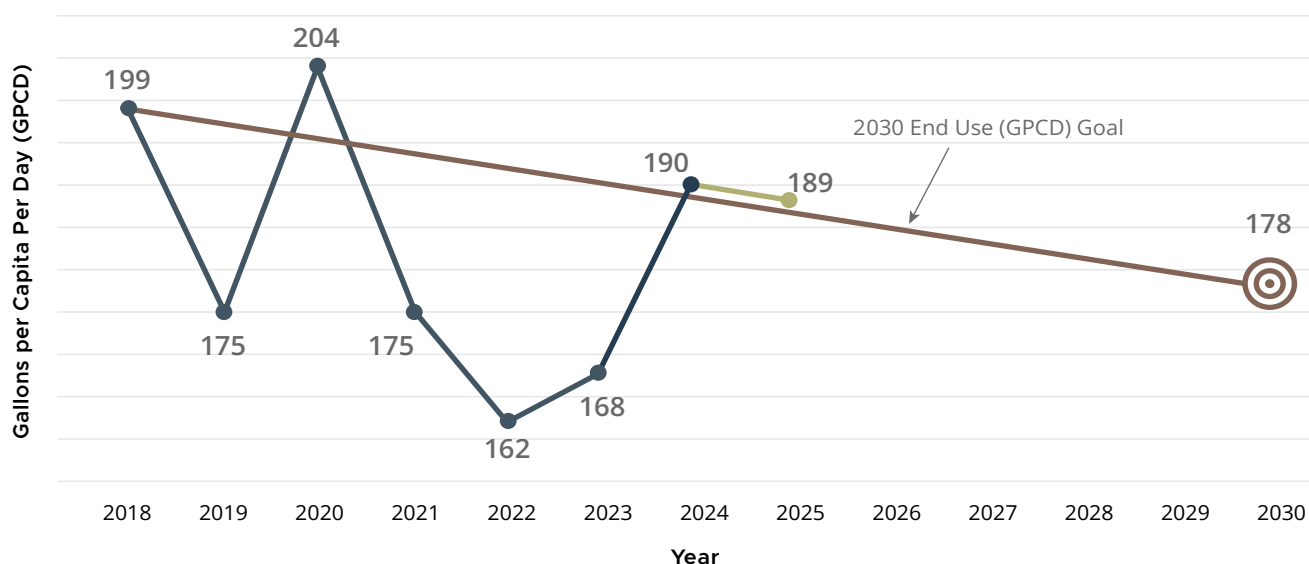
26.7M potential views through spring education media campaign



Provided reliable service to our retail customers

8,500 retail customers served.

Water use stabilized in 2025 after rising significantly in the years following 2022. Continued investment in conservation programs, education, and outreach will be critical to regaining lost ground and advancing toward the District's 2030 GPCD goal.





Investing in Our People

The Workforce Behind the Water

The systems JWCD operates are complex, but the District's greatest resource is the people who operate, maintain, design, monitor, improve, and support them every day. The District continued investing in employee development, organizational alignment, and the resources employees need to perform their work safely and effectively. While responsibilities vary across the organization, every employee plays a role in our success and strategic direction.

ADMINISTRATION

Jacob Young
Shazelle Terry
Dave Martin
Ben Stanley
Mindy Keeling

ASSET RELIABILITY & MANAGEMENT

Brian Callister
Michael Brinton
Jeff Betton
Lisa Kasteler

PIPELINE MAINTENANCE

Distribution Pipeline Maint.

Calin Perry
Roberto Archuleta
Vai Eteaki
Kasey Newbold
Caleb Vincent
Jacob Adair
Gabriel Childs
Thomas Christensen
Hunter Sexton

Transmission Pipeline Maint.

Jared Brace
Andy Adams
Brian Holsten
Clint Thurgood
Ace Elegante

Raymon Garcia
Kolton Reiter

Inspections & Locations

Steve Schmidt
Troy Black
Ryan Forsyth
Regan Nordgren
Brad Perez
Franklin Smith
Bryson Vatuvei
Roy Helmick
Troy Tucker

FACILITIES & PROJECT MANAGEMENT

Plant/HQ Maintenance

Glen McIntyre
Shay Green
Danny Claypool
Jason Harding
Chase Pendleton
Emilio Medina
Kevin Nguyen
Carlos Perez

System Maintenance

Michael Brown
Spencer Anderson
Hayden Coziar
Ayden Hamilton
Ryan Jeffs
Luis Buenrostro

Francisco Martinez
Kayden St. Clair
Triston Tanner
Brad Boren
Dave Hyde
Keenan Robertson

FLEET & EQUIPMENT MAINTENANCE

Eppie Trujillo
Mike Rasmussen
Caleb Kitchen

COMMUNITY ENGAGEMENT

Kelly Good
Teresa Atkinson

COMMUNICATIONS

Kyle Allcott
Josephine Johnson
Madeline Sultz

CUSTOMER SERVICES

Jeanette Perry
Rebecca Bateman
Cheyenne Davis
Becca White

CONSERVATION PROGRAMS

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Grace Johnson

Conservation Programs

Erik Wermel
Christina Bennion

Sophie Byde
Valerie Millette

Conservation Garden

Shaun Moser
Mike Lorenc
Natalie Boyack

ENGINEERING & WATER DEVELOPMENT

Shane Swensen
Wade Tuft

ENGINEERING GROUP

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Adam Cossey
Ellisa Demetsky
John Kahle
Ben Perdue
Jacob Slater
Conor Tyson

Capital Planning & Project Management

Kevin Rubow
Todd Peterson
Donald Olsen

Technical Program

David McLean

WATER QUALITY & OPERATIONS

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Alisha Kimmerle

WATER QUALITY

Jon Hilbert

Water Quality

Tanner Palmer
Mercedes Amavizca
Tia Frahm
Heidi Nilsson

Laboratory

Paul Mattinson
Kim Castelan
Annette Mills
Lorena Purissimo
Savidtri Thanasilp
Hollie Pelch

SYSTEM OPERATIONS

Matt Hinckley

System Operations

Nathan Talbot
George Bancroft
Spencer Barlow
Cedric Greer
Alexander Larsen
Kolby Parman
Sheldon Sharrard
Jeffrey Small
Trevor Smith
Justin Spainhower
Jared Vigil
Jared Ward

Meter

Casey Cannon
Nick Bourdos
Brandon Lindberg
Jordan Selk
Carter Walke

TREATMENT OPERATIONS

Steve Blake

JVWTP Operations

Nick McDonald
Braxton Myler
Brendan Jarvinen
Brayden Jensen
Andrew Malmstrom
Jeremy Toone
Rylan Walker

SERWTP Operations

Josh Shrewsbury
Daniel White
Caleb Christensen
Eduardo Cracchiolo
John Poulsen
Shaun Proctor

SWGTP Operations

Bryan Smith
Terrance Cook

DIGITAL SERVICES

Carl Wilkins
Alex Mitchell

INFORMATION TECHNOLOGY

Jason Brown
Marshall Clark

Lorrie Cowles
Martin Feil
David Gregory
Jake Reese

DIGITAL SOLUTIONS

Clifton Smith
Teja Johnson
Sam Mingo

OPERATIONAL TECHNOLOGY

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Kyle Chapman
Dustin Brusch
Harrison Hoole
Chelsea Hunt
Wayne Sims II
Gage Stewart
Jordan Tomsic

FINANCE & HUMAN RESOURCES

Human Resources

Kurt Ashworth
Yvette Amparo
Cortnie Graham
Aubrey Menon

Accounting

Eric Stone
Margaret Dea
Jackie Buhler
Chatona Manilla
Tim Rainbolt

**Thank you and farewell to
our FY 2025/26 Retirees!**

Alan Packard

General Manager/CEO

Jeff King

Security & Emergency Response Coordinator

Brian McCleary

Controller

Marcelo Anglade

Senior Engineer

Cory Collins

Administrative Assistant I





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